

WASHOE COUNTY  
BOARD OF COUNTY COMMISSIONERS

MONTHLY DASHBOARD

SEPTEMBER 12, 2017





# BCC MONTHLY DASHBOARD

## WASHOE COUNTY COMMISSION MEETINGS

### 90 DAY WORKING CALENDAR

DATE	TENTATIVE ITEMS IDENTIFIED FOR BCC MEETING*
9/19/2017	Commissioner Dashboard Donations <ul style="list-style-type: none"> <li>• Animal Services, Burning Man, Community Donations to Child Advocacy Center</li> </ul> Appearances <ul style="list-style-type: none"> <li>• 11574 Sonic Screwdrivers – Robot State Champions</li> <li>• Adylenn Trimble – Community Projects Update</li> </ul> Proclamations <ul style="list-style-type: none"> <li>• CAWW 40<sup>th</sup> Anniversary</li> <li>• SIDS Awareness Month (October)</li> <li>• International Walk to School Day (October 11, 2017)</li> <li>• 11574 Sonic Screwdrivers Robotics Team</li> </ul>
9/26/2017	Eddy House Presentation (Jung) 1 <sup>st</sup> Reading 9-1-1 Telephone Line Surcharge Artown Grant
10/10/2017	Commissioner Dashboard Update: Waste Management EDAWN Presentation Review of ordinance request for Car Charging Stations Y.E.S. Program (Hartung)
10/17/2017	Donations Proclamations
10/24/2017	EDAWN Presentation Update: Gerlach Fire Station
11/14/2017	Commissioner Dashboard
11/21/2017	Donations Proclamations

*\*Tentative items identified for the BCC meeting may not appear on the Washoe County Commission meeting agenda and/or may be moved to another agenda date and time. To review the final agenda, please visit [www.washoecounty.us/bcc](http://www.washoecounty.us/bcc) three working days prior to the meeting. Commissioners are scheduled to meet on the second, third and fourth Tuesdays of the month.*





# COMMISSIONER REQUEST UPDATE: SEPTEMBER 12, 2017

Title	Priority	Progress	Next Steps	Lead Staff	ACM	Analyst
<b>Primary Requests (8)</b>						
1 Flooding, ditch maintenance, flood management		In Progress	Memo Oct	Dave Solaro	Dave Solaro	Searcy
2 Request to look into prohibiting target shooting in high risk areas		Review	Memo 9/26	Dave Solaro	Dave Solaro	Tone
3 Speeding Enforcement and Signage Requests		In Progress	Memo Oct	Dwayne Smith	Dave Solaro	Searcy
4 Speeding Enforcement and Signage Requests: Request for information on racing on Silent Sparrow		In Progress	Memo Oct	Dwayne Smith	Dave Solaro	Searcy
5 Speeding Enforcement and Signage Requests: Wildhorse crossings		In Progress	Memo Oct	Dwayne Smith	Dave Solaro	Searcy
6 Update on signage installation at Peavine		In Progress	Direct Update	Dave Solaro	Dave Solaro	Tone
7 Waste Management		In Progress	BCC Agenda 10/10	Kate Thomas	Kate Thomas	Tone
8 Waste Management: Request for information contract variations between Washoe County and Incline Village		In Progress	Memo Sept	Sarah Tone	Kate Thomas	Tone
<b>Berkbigler (12)</b>						
9 2hr: Request to initiate fire general improvement district	Berkbigler Priority	In Progress	Direct Update	JamieLynn Rodriguez	Kate Thomas	Rodriguez
10 Request for information regarding parking on streets	Berkbigler Priority	Assigned to staff	Memo	Dave Solaro	Dave Solaro	Tone
11 Request for Information: Dispatch Funding By Jurisdiction	Berkbigler Priority	Review	Memo	Christine Vuletich	Christine Vuletich	Tone
12 Agenda Item request: Update of Gerlach Volunteer Fire Station		Assigned to staff	BCC Agenda Oct	Aaron R. Kenneston	Kate Thomas	Searcy
13 Committee to review general improvement districts (SB462)		In Progress	BCC Agenda	JamieLynn Rodriguez	Dave Solaro	Rodriguez
14 District Funds Distribution: \$3,000 to Shakespeare Animal Fund		In Progress	BCC Agenda 9/12/2017	Dana Searcy	Dave Solaro	Searcy
15 Flooding, ditch maintenance, flood management		In Progress	Memo Oct	Dave Solaro	Dave Solaro	Searcy
16 Kurt Richter: Indoor Tennis Complex		Assigned to staff	Direct Update	Dave Solaro	Dave Solaro	Tone



# COMMISSIONER REQUEST UPDATE: SEPTEMBER 12, 2017

	Title	Priority	Progress	Next Steps	Lead Staff	ACM	Analyst
17	Request for Agenda Item: Discussion about sitting on CABs and GID Boards.		Assigned to staff	BCC Agenda	Mojra Hauenstein	Dave Solaro	Tone
18	Request to look into prohibiting target shooting in high risk areas		Review	Memo 9/26	Dave Solaro	Dave Solaro	Tone
19	Waste Management		In Progress	BCC Agenda 10/10	Kate Thomas	Kate Thomas	Tone
20	Waste Management: Request for information contract variations between Washoe County and Incline Village		In Progress	Memo Sept	Sarah Tone	Kate Thomas	Tone
<b>Hartung (20)</b>							
21	Agenda Item request: Discussion on adding an additional member to the Animal Control Board		Assigned to staff	BCC Agenda	Shyanne Schull	Dave Solaro	Rodriguez
22	Agenda Item request: Update of Gerlach Volunteer Fire Station		Assigned to staff	BCC Agenda Oct	Aaron R. Kenneston	Kate Thomas	Searcy
23	Alarm Ordinance/Response	Hartung Priority	In Progress	Scheduling 2nd Meeting	Dana Searcy	Dave Solaro	Searcy
24	Annexation Agreement	Hartung Priority	In Progress	Direct Update	Dave Solaro	Dave Solaro	Tone
25	Yes! Student Initiative	Hartung Priority	In Progress	BCC Agenda 10/10	Dana Searcy, Gabrielle Enfield	Christine Vuletich	Searcy
26	Alzheimers: Request for presentation on Alzheimer patient services in Vegas (Jeff Kline)		In Progress	BCC Agenda	amber howell	Kate Thomas	Tone
27	Copper Wire		Review	Direct Update	Dave Solaro	Dave Solaro	Tone
28	Flooding, ditch maintenance, flood management		In Progress	Memo Oct	Dave Solaro	Dave Solaro	Searcy
29	Lemmon Valley Flooding: Information Meeting with Legislators		In Progress	Memo	JamieLynn Rodriguez	Dave Solaro	Rodriguez
30	Lemmon Valley Flooding: Request for information: Water Discharge numbers from the water treatment facilities.		In Progress	Direct Update	Dave Solaro	Dave Solaro	Searcy
31	Regional Plan Update		In Progress	Direct Update	Mojra Hauenstein	Dave Solaro	Tone
32	Request for Information: Dispatch Funding By Jurisdiction	Berkbigler Priority	Review	Memo	Christine Vuletich	Christine Vuletich	Tone
33	Request to look into prohibiting target shooting in high risk areas		Review	Memo 9/26	Dave Solaro	Dave Solaro	Tone



# COMMISSIONER REQUEST UPDATE: SEPTEMBER 12, 2017

Title	Priority	Progress	Next Steps	Lead Staff	ACM	Analyst
34 Review of cost recovery options for public safety		Review	Direct Update	Mark Mathers	Christine Vuletich	Rodriguez
35 Review options for Countywide and North Valleys Storm Water/Special Assessment Districts		Review	BCC Agenda	Dave Solaro	Dave Solaro	Searcy
36 Speeding Enforcement and Signage Requests		In Progress	Memo Oct	Dwayne Smith	Dave Solaro	Searcy
37 Speeding Enforcement and Signage Requests: Request for information on racing on Silent Sparrow		In Progress	Memo Oct	Dwayne Smith	Dave Solaro	Searcy
38 Speeding Enforcement and Signage Requests: Wildhorse crossings		In Progress	Memo Oct	Dwayne Smith	Dave Solaro	Searcy
39 Waste Management		In Progress	BCC Agenda 10/10	Kate Thomas	Kate Thomas	Tone
40 Waste Management: Request for information contract variations between Washoe County and Incline Village		In Progress	Memo Sept	Sarah Tone	Kate Thomas	Tone
<b>Herman (11)</b>						
41 2 hr Rule: Review grant opportunities for addressing drainage issues in North Valleys		Review	Memo 9/8	Dave Solaro	Dave Solaro	Searcy
42 Agenda Item request: Update of Gerlach Volunteer Fire Station		Assigned to staff	BCC Agenda Oct	Aaron R. Kenneston	Kate Thomas	Searcy
43 District Funds: \$10,000 to Verdi Water Support for Fire Suppression		Staff Review	BCC Agenda	Dana Searcy	Dave Solaro	Searcy
44 Lemmon Valley Flooding: Status of clearing ditches		Assigned to staff	Memo 9/8/17	Dave Solaro	Dave Solaro	Searcy
45 Request a report from Dr. Boughman		Assigned to staff	BCC Agenda	Kate Thomas	Kate Thomas	Tone
46 Request for Agenda Item: Discussion about sitting on CABs and GID Boards.		Assigned to staff	BCC Agenda	Mojra Hauenstein	Dave Solaro	Tone
47 Request for information on parks funding including the Wilbur May Arboretum		Assigned to staff	Memo	Sarah Tone	Dave Solaro	Tone
48 Request for Information: RS2477 Roads		Assigned to staff	Direct Update	Dave Solaro	Dave Solaro	Searcy
49 Request to review process for addressing neighborhood complaints to CSD		Staff Review	Direct Update	Dave Solaro	Dave Solaro	Tone
50 Update on signage installation at Peavine		In Progress	Direct Update	Dave Solaro	Dave Solaro	Tone
51 Warm Springs Voting Location		In Progress	Direct Update	Luanne Cutler	Christine Vuletich	Tone
<b>Jung (14)</b>						



# COMMISSIONER REQUEST UPDATE: SEPTEMBER 12, 2017

Title	Priority	Progress	Next Steps	Lead Staff	ACM	Analyst
52 2 hour rule: Review and provide feedback on opportunities to engage residents and transients in visioning considering anticipated economic growth.	Jung Priority	Review	Direct Update 9/8/2017	Dave Solaro	Dave Solaro	Tone
53 Request for information to Commission on emergency management practices for policy makers	Jung Priority	Review	BCC Agenda	Aaron R. Kenneston	Kate Thomas	Searcy
54 Request for update on Community Mental Health Programs Per NRS	Jung Priority	Assigned to staff	Direct Update	amber howell	Kate Thomas	Tone
55 Flooding, ditch maintenance, flood management		In Progress	Memo Oct	Dave Solaro	Dave Solaro	Searcy
56 Lemmon Valley Flooding: Request for all costs associated with waived permit fees for Lemmon Valley residents to be included in the total costs for the February 2017 Flood		Assigned to staff	Budget Review	Mark Mathers	Dave Solaro	Searcy
57 Parks and Trails - Request User Friendly Signs		Review	Memo		Dave Solaro	Tone
58 Presentation Request: Eddy House		In Progress	BCC Agenda 09/26/2017	Marilyn Kramer	Kate Thomas	Tone
59 Request for Agenda Item: Contract Management and potential for contract committee		Review	Direct Update	Christine Vuletich	Christine Vuletich	Tone
60 Request for Information: Dispatch Funding By Jurisdiction	Berkbigler Priority	Review	Memo	Christine Vuletich	Christine Vuletich	Tone
61 Request for internal response and support for opiate abuse		Staff Review	Memo	Christine Vuletich	Christine Vuletich	Searcy
62 Request to look into prohibiting target shooting in high risk areas		Review	Memo 9/26	Dave Solaro	Dave Solaro	Tone
63 Request to survey citizens in all districts on what they wanted in terms of outreach		Assigned to staff	Memo	Nancy Leuenhagen	Solaro	Tone
64 Request to work on creating ordinances for Car Charging Station modeled after the City of Reno so they are ready when we have Car Charging Stations.		Assigned to staff	BCC Agenda 10/10/2017	Dave Solaro	Dave Solaro	Rodriguez
65 Senior Center - Room Rates/Fees		Staff Review	Direct Update	Sarah Tone	Christine Vuletich	Tone
<b>Lucey (24)</b>						
66 Downtown Court	Lucey Priority	Review	BCC Agenda	Dave Solaro	Dave Solaro	Searcy
67 Health District strategy for additional demands expected from regional growth	Lucey Priority	In Progress	Staff Review	Dave Solaro	Dave Solaro	Searcy



# COMMISSIONER REQUEST UPDATE: SEPTEMBER 12, 2017

Title	Priority	Progress	Next Steps	Lead Staff	ACM	Analyst
68 Presentation Request: Pretrial Risk Assessment	Lucey Priority	In Progress	BCC Agenda 9/12/17	Marilyn Kramer	Kate Thomas	Searcy
69 2 hour: Request to review and update Washoe County business license and permitting for breweries with respect to state regulations and possible process efficiencies.		Assigned to staff	Legislative Review	JamieLynn Rodriguez	Dave Solaro	Rodriguez
70 2hr: Downtown Navigator Program		2 hr Rule	BCC Agenda	Kate Thomas	Kate Thomas	Tone
71 Agenda Item request: Discussion on adding an additional member to the Animal Control Board		Assigned to staff	BCC Agenda	Shyanne Schull	Dave Solaro	Rodriguez
72 Alarm Ordinance/Response	Hartung Priority	In Progress	Scheduling 2nd Meeting	Dana Searcy	Dave Solaro	Searcy
73 Flooding, ditch maintenance, flood management		In Progress	Memo Oct	Dave Solaro	Dave Solaro	Searcy
74 Lemmon Valley Flooding		In Progress	BCC Agenda 9/12/2017	Dave Solaro	Dave Solaro	Searcy
75 Lemmon Valley Flooding: Information Meeting with Legislators		In Progress	Memo	JamieLynn Rodriguez	Dave Solaro	Rodriguez
76 Lemmon Valley Flooding: Request for all costs associated with waived permit fees for Lemmon Valley residents to be included in the total costs for the February 2017 Flood		Assigned to staff	Budget Review	Mark Mathers	Dave Solaro	Searcy
77 Lemmon Valley Flooding: Request for information: Water Discharge numbers from the water treatment facilities.		In Progress	Direct Update	Dave Solaro	Dave Solaro	Searcy
78 Lemmon Valley Flooding: Status of clearing ditches		Assigned to staff	Memo 9/8/17	Dave Solaro	Dave Solaro	Searcy
79 Lemmon Valley Flooding: Winter Preparations/Long Term Planning		In Progress	BCC Agenda 9/12/2017	Dave Solaro	Dave Solaro	Searcy
80 MME: Expand Hours		Assigned to staff	BCC Agenda	Dave Solaro	Dave Solaro	Tone
81 Request to work on creating ordinances for Car Charging Station modeled after the City of Reno so they are ready when we have Car Charging Stations.		Assigned to staff	BCC Agenda 10/10/2017	Dave Solaro	Dave Solaro	Rodriguez
82 Review of MME Signage		Review	Memo	Sarah Tone	Dave Solaro	Tone



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83	Review options for Countywide and North Valleys Storm Water/Special Assessment Districts		Review	BCC Agenda	Dave Solaro	Dave Solaro	Searcy
84	Speeding Enforcement and Signage Requests		In Progress	Memo Oct	Dwayne Smith	Dave Solaro	Searcy
85	Speeding Enforcement and Signage Requests: Request for information on racing on Silent Sparrow		In Progress	Memo Oct	Dwayne Smith	Dave Solaro	Searcy
86	Speeding Enforcement and Signage Requests: Wildhorse crossings		In Progress	Memo Oct	Dwayne Smith	Dave Solaro	Searcy
87	Update on signage installation at Peavine		In Progress	Direct Update	Dave Solaro	Dave Solaro	Tone
88	Waste Management		In Progress	BCC Agenda 10/10	Kate Thomas	Kate Thomas	Tone
89	Waste Management: Request for information contract variations between Washoe County and Incline Village		In Progress	Memo Sept	Sarah Tone	Kate Thomas	Tone





# BCC MONTHLY DASHBOARD

## WASHOE311 OVERVIEW

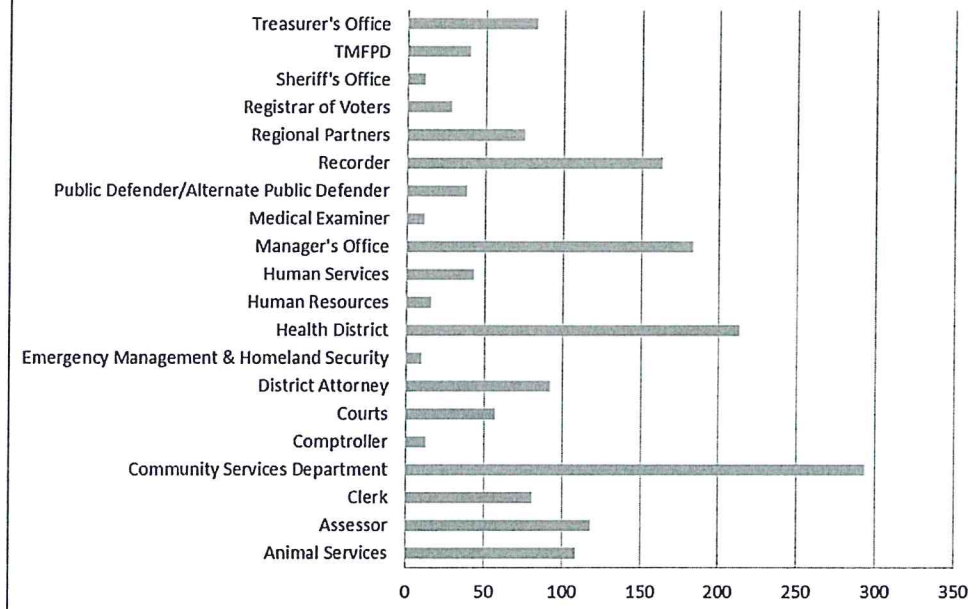
The Washoe311 Service Center is a centralized point of contact for residents to connect to Washoe County services. Washoe311 is currently focused on redirecting and connecting residents with the appropriate department and, for select calls, has expanded to provide extended service during the initial call. The Washoe311 team total activity for the month of August was 1677 points of contact.

### August 2017 –Top 10 Most Submitted Requests

- |  |  |
|--|--|
| <ul style="list-style-type: none"> <li>• Marriage Certificate</li> <li>• Assessor</li> <li>• Animal Issue</li> <li>• Pet Licenses</li> <li>• City of Reno</li> </ul> | <ul style="list-style-type: none"> <li>• Child Support</li> <li>• Building Permit</li> <li>• Property Appraisal/Parcel Questions</li> <li>• Treasurer</li> <li>• Immunization Program</li> </ul> |
|--|--|

### Washoe311 - August 2017 Total Resident Requests = 1677

This graph displays the total number of Resident Requests by Department.



**Did You Know:** You can view all planning applications submitted to the Washoe County Planning Department [online](http://www.washoecounty.us)? Visit [www.washoecounty.us](http://www.washoecounty.us) and search for "planning applications".

Washoe311 team can be reached directly at [washoe311@washoecounty.us](mailto:washoe311@washoecounty.us), 3-1-1, (775) 328-2003, or online at [www.washoecounty.us](http://www.washoecounty.us) (Select "Ask Us")





# BCC MONTHLY DASHBOARD

## WASHOE311 BY DISTRICT

By Commission District, below is a closer look at the most common requests from residents in August 2017.

### District 1

- Code Violation/Enforcement
- Washoe County School District
- Property Taxes Change of Address

### District 2

- Waste Management Issues
- Road Conditions/Updates
- Report Clogged Ditches

### District 3

- City of Reno
- Building Codes/Construction Information
- Vehicle Damage Due to Road Issue

### District 4

- Reporting Mosquitoes, Bed Bugs, etc.
- City of Sparks
- Utility

### District 5

- Truckee Meadows Fire
- Report a Pothole
- Engineering

